

Putting the village of Canada in the palm of your hand . . .





There's an App for That!

Mobile Technologies that drive Economic Development

OEMC – September 11, 2013



Economic Development and Eastern Ontario Communities

Economic Development (as per wikipedia):

"... referred to as the quantitative and qualitative changes in the economy. Such actions can involve multiple areas including <u>development of human capital</u>, critical <u>infrastructure</u>, regional <u>competitiveness</u>, environmental <u>sustainability</u>, <u>social inclusion</u>, health, <u>safety</u>, <u>literacy</u>, and other <u>initiatives</u>."



Situation:

- Industry change
- Big-box, e-commerce vs downtown
- Redundant human capital skills

Response:

- Tourism
- Broadband roll-out
- Knowledge based economy



Presentation Objective and Agenda

Objective: Review the role of technology to support Economic Development

Agenda) :
	Community Stakeholders
	Assets - Community Value and Potential
	Information Delivery Methods
	Embracing Mobile Technologies
	Supporting the Stakeholders
	Collaborating
	Long Term Benefits
	Demonstration



Your Community Stakeholders

Economic Development Champions

Industry & Employment

Quality of Life

Level of Commerce

Community Businesses

Revenue Sustainability Visibility

Community Organizations

Community Engagement
Visibility
Community Value

Community Residents

Services & Safety
Quality of Life
Employment

Community Visitors

Attractions Services Safety



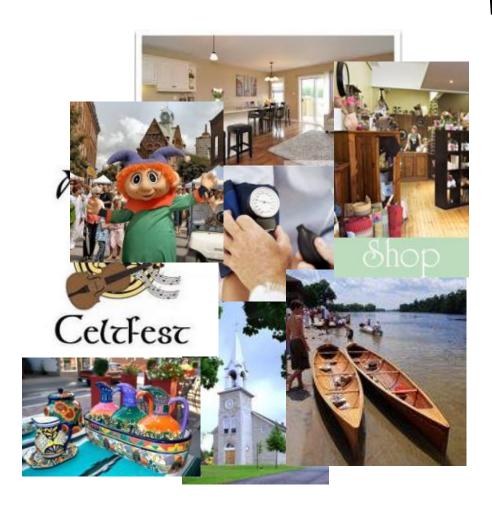
Asset – Community Value & Potential

Value: Quantified or derived from a known set of elements.

Potential: Determined using methods that manipulate baseline information.



It Starts With Community Assets



What makes a community?

- ✓ Local Services & Government
- ✓ Local News
- ✓ Local Businesses
- ✓ Local Health & Safety Services
- ✓ Local Heritage
- ✓ Local Attractions
- ✓ Local Arts & Culture
- ✓ Local Education
- ✓ Local Places of Worship
- ✓ Local Sports
- ✓ Local Organizations & Service Clubs
- ✓ Local Day-Care
- ✓ Local Housing and Residents
- ✓ Local Events



Assets – Capturing and Managing Asset Information

Making Informed Decisions Knowing what you have and where you have it.



Technology Can

- -Capture Key Information
 - -Contact
 - -Absolute Location
 - -Descriptions
 - -Categories
- -Simplify Maintenance
- -Expedite Delivery
- -Calculate & Report



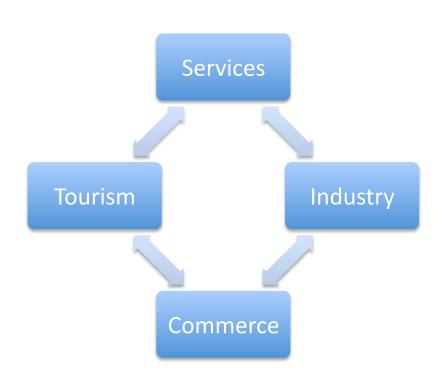
Assets – Managing the Information Efficiently.

Common Situation:

Information is captured

But . . .

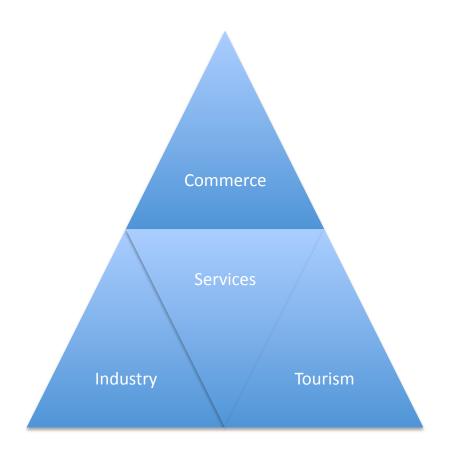
- Multiple Lists/Inventories
- Dated information
- Someone else has it
- Requires other info.





Assets – Managing the Information Efficiently.

It can be Simplified:
Centralize
Common Method
Easy-to-Use





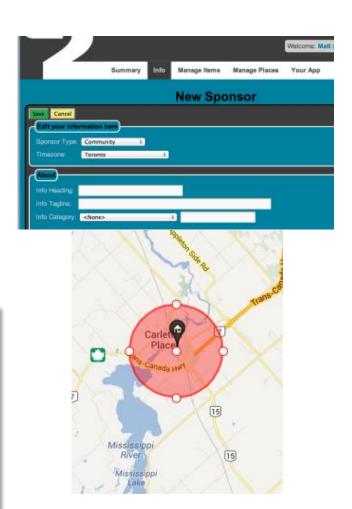
Assets – Managing the Information Efficiently.

text2[™] Community Solution:

Centralized system
Form based capture
Point and click operations
Supports multiple users

Great solution for the Ec Dev champions!!

What about the other Stakeholders?





Assets – The text2™ Blue-Box Principle

Capture all the Asset Information Once

Tours



Organizations



Services



Businesses



Attractions



Clubs



Events



And Many More....





Assets – The text2™ Blue-Box Principle

Recycle it for All to use.

Economic Development Champions

Community Businesses



Community Residents

Community Organizations

Community Visitors



Information Deliver Methods – Traditional Methods



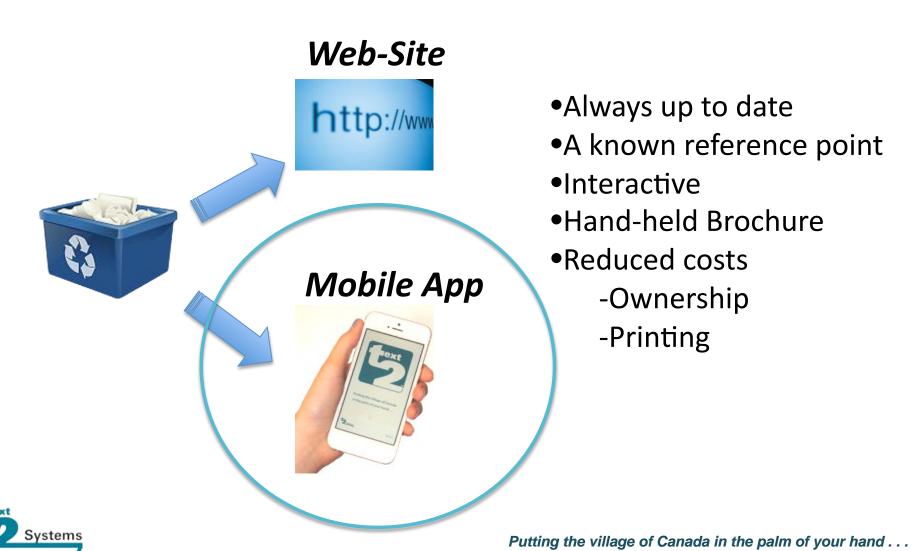
- Web-Site
- Individual Pamphlets
- Road-side Signage
- Visitor Guide Personnel
- Local People

Many different channels with many different sources.



Information Deliver Methods – Leveraging Technology

The Blue-Box has a lot of the valuable information



Embracing Mobile Technology –Why?

Disruptive technology (2012 data*)

- √ 33% of population
- √ 60% of internet access
- √ 87% of users look for local info
- √ 86% mobile ad recognition
- √ 89% take follow-up action





* Data sources: thinkwithgoogle.com/mobileplanet CWTA – 2012 Customer Attitudes

Embracing Mobile Technology – Information People Want



- Locations
- Date and Times
- Information
- Urgent notices



Embracing Mobile Technology – Features of Mobile



Always there and always open.

Information Retrieval:

- Categorized
- Searchable

Interactive Maps:

- Location based
- Navigation support (walking, driving, ...)

Proactive Notifications:

- Audible & visual message indicators
- Delivery based on Time or Location

Web-site and Social Media:

- Direct access through in-App icons



Embracing Mobile Technology – Features of Mobile



Always there and always open.

Information Retrieval:



Proactive Notifications:



Interactive Maps:



Web-site and Social Media:





Supporting the Stakeholders – With Technology

Economic Development Champions
Industry & Employment
Quality of Life
Level of Commerce



Central Information Systems (Web-Sites)

Web-Sites with Community Information and Galleries Analytical Reporting Systems On-Line Registration/Payments, etc

Mobile App Technology – Connects People with your Community

Community Brand Appearance
Proactive Notification Systems (Health and Safety, Tourism, Services)
Interactive Location Based Systems (Welcomes, Commercial Space, etc)
Real-time and up to date hand-held brochure-like information



Supporting the Stakeholders- Community Residents

Community Residents
Access to information
Health and Safety
Community Awareness



Mobile App Technology - A Direct Connection with their community

Local News

Community Health and Safety Awareness/Notification Framework

Community Events Calendar

Interactive Community Map

Local Directory

Local e-flyer



Supporting the Stakeholders – Local Businesses

Community Businesses
Visibility
Leveraged Investments
Client Retention



Mobile App Technology - Effective Marketing and Client Retention

Highly Visible and Effective Marketing Channel

Drive Internet traffic to Digital Assets of Business

Web-Site, Facebook, Twitter, etc

A complete mobile identity for client retention

New technologies to reach, attract and retain new customers



Supporting the Stakeholders – Local Organizations

Community Organizations
Visibility
Member Engagement
Community Awareness



Mobile App Technology - Organization Visibility and Connections with Members

Visibility within Community

Community Engagements and Event Awareness

Interactive Maps and Notification Systems

Ability to provide larger nation-wide organizations with structure to support smaller chapter



Supporting the Stakeholders – Local Visitors/Tourists

Community Visitors

Access to information

Ease of Exploration

Positive Experience



Mobile App Technology - Provide a Complete and Positive Experience

Interactive Maps throughout community

Interactive& Guided Tours

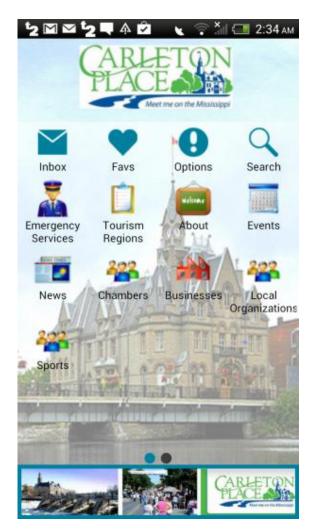
Zone Notifications

Complete mobile brochure

Easily found and discovered key attractions, events & locations of interest



Collaborating Through Technology - Communities



Community







Organizations, Supporting Businesses





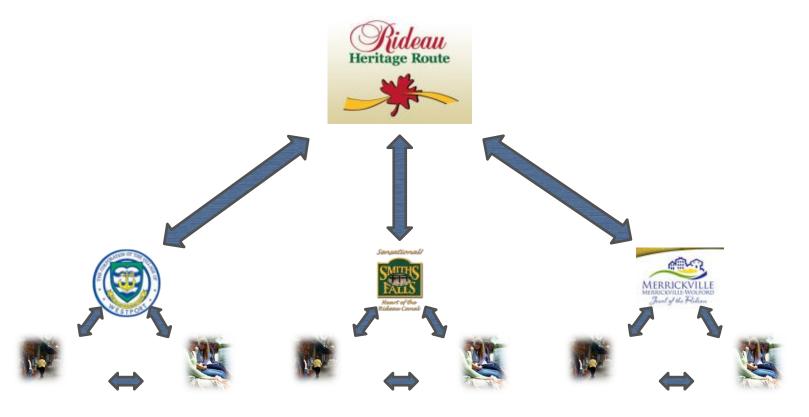
Traveler or Resident

- Community Calendar with notifications and locations
- Easy to Use Business Directory & Emergency Services
- Local Information on Organization, Events, Sports, etc
- Community Service Information
- Community Health & Safety Communications
- And much more. . .



Collaborating Through Technology – Across Communities

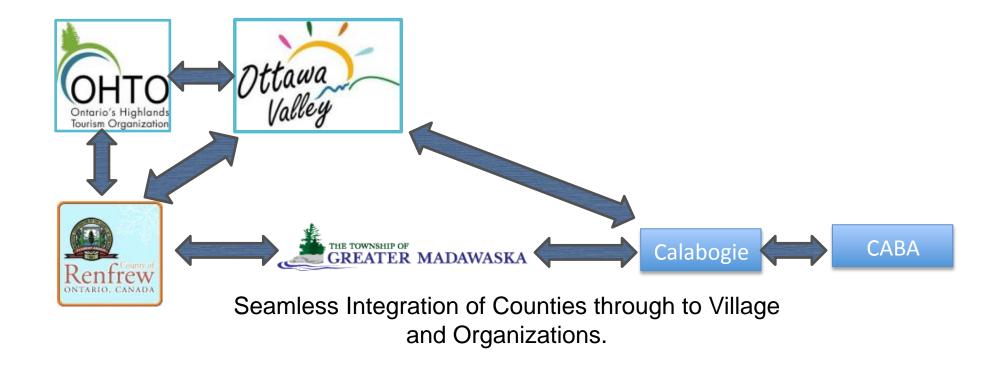
Seamless Integration of Communities and Regions



Maximized exposure through implicit collaboration



Collaborating Through Technology – From Region to Village



Maximized exposure through implicit collaboration



How is This Accomplished

Value Through Simplicity



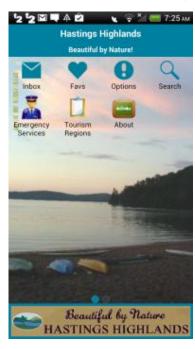
Advanced technologies available and ready for everyone.

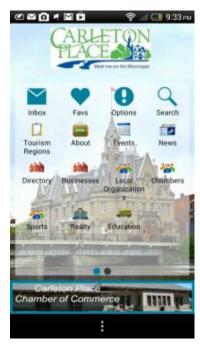


text2™ Show-off Your Community's Personality

Business, Organization, Community

Your look, Your content, Your Pride









Control your Community App with a secure and easy to use web account.

Give your community visibility within the text2™ framework



Long-Term Benefits

New technology exposures bring interest and open doors of opportunities

- Mobile Telecommunications
- Internet Interaction
- ☐ Graphical Design
- Communications (written and digital)

These new skills contribute to the growth and nurturing of a knowledge-based economy.



text2™ Technology and Your Economic Development

Leading edge technologies designed to support all communities and businesses across Canada.



- ☐ Affordable
- Specialized
- Effective
- Meaningful

Maximizing the visibility of your community assets.



Demonstration



Demonstration: text2™ Technology and Your Community

The Community Solution Network

- Your town App
- ☐ Exploring Other Towns
- Your Business App
- ☐ Helping your Residents
- ☐ Helping your Businesses
- Helping your Tourists
- Helping local Organizations



Show off what you have and help them experience what you cherish.



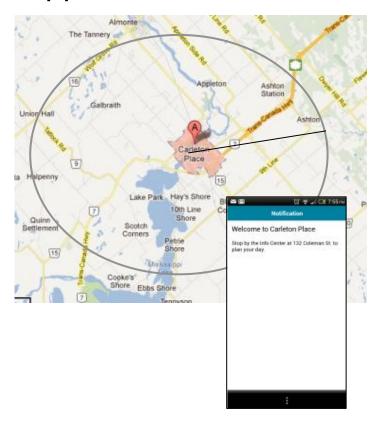
Demonstration: text2™ Proactive Reach to Nearby Travelers

Situations

Text Messaging



App Notifications





Demonstration: Communicating with your Community

Direct to Handheld Communications



Scheduled	Immediate
Garbage/Recycling	Boil Water Advisories
Special Garbage Drop-Offs	Amber Alert
Construction	Evacuations
Fire Bans	Fire Bans
Flood Risk	Flood Warning
Plowing schedule	Winter Parking
	Evacuations

Supporting residents and travelers



Demonstration: Promoting Community Engagement

Interactive Community Calendar

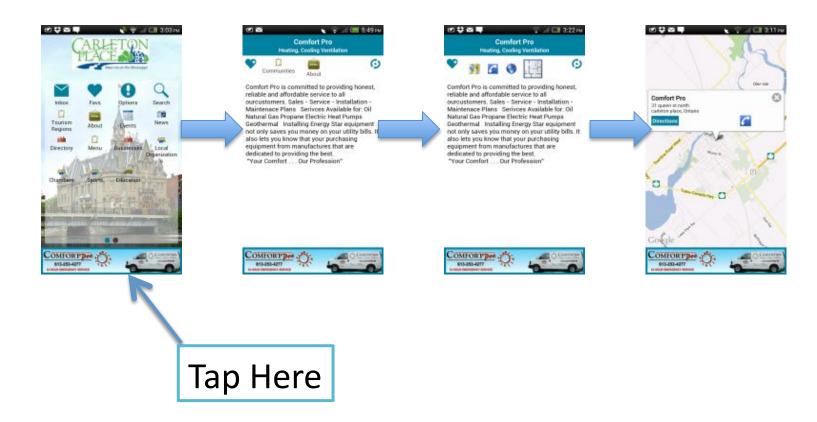


- Dates
- Times
- Locations
- Outward Notifications



Demonstration: Banner Call of Action

It is just 3-taps to find anything





Demonstration: The Ease of Managing your App.

Simple Forms and Clicks.

- Everything is form based.
 - No Heavy Computer Skills Required

 Setting up a zone is just a couple clicks

 Manage your Listings with a simple 'Point-Link-Click'









Demonstration: The 'Blue Box Principle'

Maintain 1-Asset and Use it Many Times



- One-time edits
- Simple Linkage Using Forms
- No More Obsolete or Dated Information



Demonstration: The text2™ Mobile Community Network

It only takes 1 App to see and use all others

Counties



Events



Tourist Regions



And Many More

. . .



text2™ - Does Technology Have the Ability to support EcDev?

We at text2™ believe technology does have the ability to support Economic Development

Thank-You

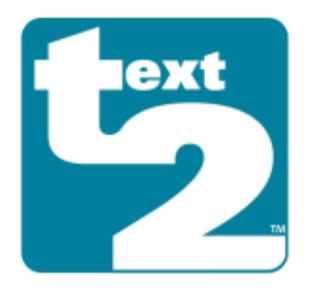
We at text2™ would like to connect with you.

Please enter our draw for a free Community Solution.

www.text2systems.com/survey



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